

Dear Sir

I don't see how any one  
can expect some one like me  
who live on social security and only  
get 3% maybe raise per yr and  
give a 59% raise. People like me  
are having a hard time to make  
ends meet. I can see maybe 10%  
raise NOT 59%.

Jarley Mullins  
847 Upper Can RD  
Pine Top VA 41843

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OCT 13 2020

PUBLIC SERVICE  
COMMISSION

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**ATTENTION: PUBLIC INFORMATION OFFICER**

**IOH**

**RE# 2020-00290 BLUE GRASS WATER**

**10/07/2020**

**I Regina Kaiser am submitting this letter, to contest the proposal , of the rate increase of water that Blue Grass Utility Operating Company has submitted.**

**I am 66 years old on a fixed income. My husband is 64 years old, and he is on disability. He also has a fixed income. He has glaucoma and a pulmonary disease.**

**This unbelievable rate increase would have a detrimental effect on our lives. It would affect the choice of giving up medications, which are a necessity for living. It would also mean not being able to purchase as much food. Not even being able to pay the water bill.**

**Such a vital and abundant resource should not be made unaffordable. This water rate increase is not conscionable.**

**This is a small community, in which some folks work minimum wage jobs to support their families. They live from pay check to pay check as we do.**

**I implore you to not accept this unconscionable rate increase!**

**I have spoken with many of the residents in the center ridge district and they too feel this is unjust.**

**With the pandemic many have lost their jobs and are already striving to survive.**

**I plead my case with all my heart, I ask you not to allow such a ridiculous rate increase. It is a 364.4% increase per there letter, which I am enclosing.**

**I THANK YOU MAY GOD BLESS YOU**

**Regina Kaiser  
45 Fawnwood Dr.  
New Concord Ky 42076**

**Center Ridge District**

Type of Charge	Service Area	Present Rates (per month)	Proposed Rates (per month)	Change Requested	
				\$	%
<b>Total Monthly Sewer – Single Residential per unit</b>					
	Airview Estates	\$41.36	\$96.14	\$54.78	132.4%
	Brocklyn Subdivision- Single Unit	\$40.00	\$96.14	\$56.14	140.4%
	Fox Run Estates	\$55.85	\$96.14	\$40.29	72.1%
	Great Oaks Subdivision	\$28.84	\$96.14	\$67.30	233.4%
	Golden Acres Subdivision	\$39.57	\$96.14	\$56.57	143.0%
	Kingswood Development	\$38.84	\$96.14	\$57.30	147.5%
	Lake Columbia Estates	\$50.32	\$96.14	\$45.82	91.1%
	Longview and Homestead Subdivisions	\$30.00	\$96.14	\$66.14	220.5%
	Persimmon Ridge Subdivision	\$35.00	\$96.14	\$61.14	174.7%
	City of River Bluff and environs	\$58.16	\$96.14	\$37.98	65.3%
	Timberland Subdivision	\$34.71	\$96.14	\$61.43	177.0%
<b>Total Monthly Sewer – Multi Residential per unit</b>					
	Brocklyn Subdivision – Multi Unit	\$30.40	\$72.11	\$41.71	137.2%
<b>Total Monthly Sewer Bill – Commercial (Flat)</b>					
	Persimmon Ridge Subdivision	\$35.00 per residential equivalent of 12,000 gallons	\$240.36	\$205.36	234.7%
<b>Total Monthly Sewer – Industrial/Commercial (Metered)</b>					
	I-75 & Delaplain Road interchange area (Scott County)	\$8.89 per 1000 gal	\$25.65 per 1000 gal	\$16.76	188.52%
<b>Total Monthly Water Bill - Residential</b>					
	Center Ridge	\$22.79	\$105.84	\$83.05	364.4%

October 8, 2020

Kent Georgel  
2507 Pleasant View Way  
Richmond, KY 40474

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PUBLIC SERVICE  
COMMISSION

**Property Address:** 111 Bolton Ave. Richmond, KY 40475

**Regarding PSC Case No:** 2020-00290-Bluegrass Water Utility Operating Company, LLC  
(‘Bluegrass Water’)

Dear Public Service Commission,

My name is Kent Georgel and I own the property located at 111 Bolton Ave., Richmond KY 40475 (Brocklyn Subdivision). I am contacting you in regards to the proposed rate increase of 140.4% (Case no 2020-00290) on sewer charges. This seems to be way out of line with what would be a reasonable increase in the cost of running this sewer treatment plant. I feel as though they are taking advantage of the fact that I have no other providers to compete for this service. (A monopoly).

I understand some increase may be needed (15-20%) would seem more in line.

Please do not approve this request as submitted.

Respectfully,



Kent Georgel

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OCT 13 2020

PUBLIC SERVICE  
COMMISSION

October 6, 2020

Public Service Commission  
P O Box 615  
Frankfort, KY 40602

RE: Proposed Water Rate Hike in Center Ridge, KY

Dear Sirs:

Regarding your letter to Center Ridge water customers dated September 30, 2020 rates going from \$22.79 to \$105.84 an increase of 364.4% This is totally out of line bordering on criminal. We have seen no improvements since Bluegrass Water has purchased water system.

Previous owner of the system Center Ridge Water District 1 ( Mr. Duncan) made improvements several years ago. I think he received substantial funds from state or federal government to do this work. Our water meter is in the middle of the road and caving in. If Blue Grass Water made a bad business decision with this purchase, that is your problem and you should not expect Center Ridge residents to bail you out.

Sincerely,

Steve Keesee 795613  
314 Gullview  
Murray, KY 42071



Copy of rate increase  
Copy of company letter





# BLUEGRASS WATER

Utility Operating Company

A CSWR Managed Utility

## Rate Comparison Table

Type of Charge	Service Area	Present Rates (per month)	Proposed Rates (per month)	Change Requested	
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Total Monthly Water Bill - Residential					
	Center Ridge	\$22.79	\$105.84	\$83.05	364.4%



Dear Customer:

We're writing to update you on the water or wastewater services that serve your community.

Since purchasing the infrastructure that serves your home, Bluegrass Water Utility Operating Company (Bluegrass Water) has invested nearly \$2.5 million in urgently needed improvements in Kentucky communities to ensure you, your families and neighbors have access to clean, safe and reliable drinking water and wastewater systems. Additionally, Bluegrass Water intends to invest an additional \$3.5 million to ensure safe and reliable service. These improvements include remote monitoring equipment at each location to assure facilities are closely tracked and work properly at all times; sewer plant improvements to ensure proper treatment, including flow equalization, replacement of blowers, pipes, and diffusers in aeration tankage, and many more improvements. As a result of these efforts and additional improvements planned for the next 18 months, Bluegrass Water expects to submit a request on September 30, 2020, to the Kentucky Public Service Commission (PSC) for a general adjustment of rates charged for service in order to increase annual water operating revenues by \$336,747 and sewer operating revenues by \$2,177,052.

**Please take notice of the following information about the proposed rate adjustment that is presented below and *on the enclosed sheet*:**

The PSC, the state agency that regulates all utility services in Kentucky, will rule on this request and may order rates to be charged that differ from the proposed rates found in this notice. *On the enclosed sheet* is a table that compares present and proposed rates and the amount of the change requested (in dollar and percentage change) for each customer classification to which the proposed rates will apply. The date the proposed rates are expected to be filed with the PSC is September 30, 2020; the proposed effective date of the rates is for service rendered on and after October 31, 2020. As there are only flat rates included in the existing tariff or which affect existing customers, the average customer usage is unknown and the average bill in each service area relates directly to the current rates per month shown in the enclosed sheet.

*By prior arrangement*, you may examine Bluegrass Water's application at the offices of McBrayer PLLC, 201 East Main Street, Suite 900, Lexington, Kentucky; please contact Holly Lewis at 859-551-3648 or [hlewis@mcbayerfirm.com](mailto:hlewis@mcbayerfirm.com) to visit the McBrayer offices to examine the application. Bluegrass Water's application may also be examined at the PSC's offices located at 211 Sower Boulevard, Frankfort Kentucky, Monday through Friday, 8:00 a.m. to 4:30 p.m., or through the commission's Web site at <http://psc.ky.gov>. Comments regarding the application or timely requests for intervention (establishing the grounds for the request, including the status and interest of the requester) may be submitted to the PSC through its website or by mail to:

Public Service Commission, Post Office Box 615, Frankfort, Kentucky 40602

If the PSC does not receive a written request for intervention establishing the grounds for the request (including the status and interest of the party) within thirty (30) days of initial publication or mailing of this notice, the PSC may take final action on the application.

Josiah Cox

President

Bluegrass Water Utility Operating Company, Inc.

Public Service Commission  
PO Box 615  
Frankfort, KY 40602

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OCT 13 2020

PUBLIC SERVICE  
COMMISSION

October 9, 2020

Dear Public Service Commission Representative,

Bluegrass Water Utility Operating Company has just informed the homeowners of Kingswood Subdivision that they are asking for an increase for our sewer bill of 147.5%. This would take our monthly rate from \$38.84 to \$96.14. They state that since purchasing the facility in 2019, they have had to invest significant funds for improvement. This is not true. The only improvements they have made is to nail a few fence boards back up, placed gravel on the sewer entrance and occasionally they drive through the neighborhood to monitor.

They purchased eight facilities in 2019. Their engineering report, filed before purchase, stated that "No deficiencies were identified for the Kingswood plant."

The report can be found at:

[https://psc.ky.gov/pscecf/2019-00104/kyunker@mcbayerfirm.com/05312019073517/20190531BW\\_MtnConfTreatment\\_for\\_Resp\\_DR.pdf](https://psc.ky.gov/pscecf/2019-00104/kyunker@mcbayerfirm.com/05312019073517/20190531BW_MtnConfTreatment_for_Resp_DR.pdf).

The full engineering survey has since been redacted but it also showed at the time of purchase that there were no issues with our plant and it was more than adequate to handle the number of 126 homes it serviced.

Six of the treatment plants they purchased show they needed significant work including a complete rebuild. I do not think it fair to make us pay for other neighborhoods who have not maintained their system, as we have done since 1998. This increase is a \$86,637 per year for the Kingswood homes. The only improvement that Bluegrass Water is planning for our neighborhood is a remote monitoring system which would eliminate my above-mentioned occasion drive by monitoring.

Our neighborhood strives to keep our property values high and very marketable for those wishing to sell. A sewer bill of this magnitude would be a big deterrent for prospective buyers. I do understand that anytime a company buys another company they want to quickly increase their profits but an increase of 147.5% is ridiculous and far-reaching since we have no options but to be connected to the plant.

Thank you in advance for your consideration of this issue and to deny Bluegrass Water this absurd rate increase.

Kindest Regards,

Phillip and Stacey Smith  
16+ years Property Owners in Kingswood Subdivision  
198 Prince Court  
Taylorsville, KY 40071



Public Service Commission  
PO Box 615  
Frankfort, KY 40602

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OCT 13 2020

PUBLIC SERVICE  
COMMISSION

October 7, 2020

Dear Public Service Commission Representative,

Bluegrass Water Utility Operating Company has just informed the homeowners of Kingswood Subdivision that they are asking for an increase for our sewer bill of 147.5%. This would take our monthly rate from \$38.84 to \$96.14. They state that since purchasing the facility in 2019, they have had to invest significant funds for improvement. This is not true. The only improvements they have made is to nail a few fence boards back up, placed gravel on the sewer entrance and occasionally they drive through the neighborhood to monitor.

They purchased eight facilities in 2019. Their engineering report, filed before purchase, stated that "No deficiencies were identified for the Kingswood plant."

The report can be found at:

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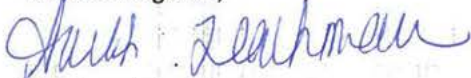
The full engineering survey has since been redacted but it also showed at the time of purchase that there were no issues with our plant and it was more than adequate to handle the number of 126 homes it serviced.

Six of the treatment plants they purchased show they needed significant work including a complete rebuild. I do not think it fair to make us pay for other neighborhoods who have not maintained their system, as we have done since 1998. This increase is a \$86,637 per year for the Kingswood homes. The only improvement that Bluegrass Water is planning for our neighborhood is a remote monitoring system which would eliminate my above-mentioned occasion drive by monitoring.

Our neighborhood strives to keep our property values high and very marketable for those wishing to sell. A sewer bill of this magnitude would be a big deterrent for prospective buyers. I do understand that anytime a company buys another company they want to quickly increase their profits but an increase of 147.5% is ridiculous and far-reaching since we have no options but to be connected to the plant.

Thank you in advance for your consideration of this issue and to deny Bluegrass Water this absurd rate increase.

Kindest Regards,



Sarah and Josh Leachman  
Property Owners in Kingswood Subdivision  
351 Kingswood Drive  
Taylorsville, KY 40071

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OCT 13 2020

PUBLIC SERVICE  
COMMISSION

October 6, 2020

Dear Public Service Commission Representative;

Bluegrass Water Utility Operating Company has just informed the homeowners of Kingswood Subdivision that they are asking for an increase for our sewer bill of 147.5%. This would take our monthly rate from \$38.84 to \$96.14. They state that since purchasing the facility in 2019, they have had to invest significant funds for improvement. This is not true. The only improvements they have made is to nail a few fence boards back up and place gravel on the driveway.

They purchased eight (8) facilities in 2019. Their engineering report, filed before purchase, states that "No deficiencies were identified for the Persimmon Ridge plant or the Kingswood plant." [https://psc.ky.gov/pscecf/2019-00104/kyunker@mcbraayerfirm.com/05312019073517/20190531BW\\_MtnConfTreatment\\_for\\_Resp\\_DR.pdf](https://psc.ky.gov/pscecf/2019-00104/kyunker@mcbraayerfirm.com/05312019073517/20190531BW_MtnConfTreatment_for_Resp_DR.pdf). The full engineering survey has since been redacted but it also showed at the time of purchase that there were no issues with our plant and it was more than adequate to handle the number of homes it serviced.

Six of the treatment plants they purchased show they needed significant work including a complete rebuild. I do not think it fair to make us pay for other neighborhoods who have not maintained their system as we have done since 1998. This increase for the 126 homes would give them an increase of \$86,637.60 per year. Talking with their employees, the only improvement they plan for our facility is a remote monitoring system. We strive to keep our neighborhood property values high and very marketable for those wishing to sell. A sewer bill of this magnitude would be a big deterrent for prospective buyers. The Louisville Metropolitan Sewer District charges its customers the same as their monthly water bill. My monthly water bill averages less than \$60. To have a flat rate of \$96.14 is way too high.

I do understand that anytime a company buys another company they want to quickly increase their profits but an increase of 147.5% is robbery in my opinion since we have no options but to be connected to the plant.

I thank you in advance for your consideration of this issue and to deny Bluegrass Water this unrealistic rate increase.

Thomas and Kristine Bradley  
714 Kingswood Drive  
Taylorsville, KY 40071

[REDACTED]

[REDACTED]



My name is Daniel Hodge and I own a house in Airview Estates where Bluegrass Water services. I would like to protest the raise in sewer rates that is proposed for that subdivision. The rates are going up by 132.4%. That is a ridiculous amount especially in the middle of a pandemic. This is a lower middle class neighborhood. The price had already been raised when the company took over as to cover these repairs now they are raising them again. They knew what problems were there when they bought the sewer system. To pay for all these problems they should borrow money and pay it back with the last rate increase instead of sticking the amounts on their customers.

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PUBLIC SERVICE  
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Public Service Commission  
PO Box 615  
Frankfort, KY 40602

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October 6, 2020

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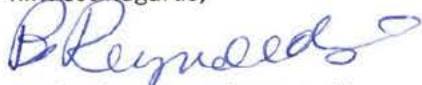
Six of the treatment plants they purchased show they needed significant work including a complete rebuild. I do not think it is fair to require us to pay for other neighborhoods who have not maintained their systems, as we have done since 1998. This increase is a \$86,637 per year for the Kingswood homes.

The only improvement that Bluegrass Water is planning for our neighborhood is a remote monitoring system which would eliminate my above-mentioned occasion drive by monitoring.

Our neighborhood strives to keep our property values high and very marketable for those wishing to sell. A sewer bill of this magnitude would be a big deterrent for prospective buyers. I do understand that anytime a company buys another company they want to quickly increase their profits but an increase of 147.5% is ridiculous and far-reaching since we have no options but to be connected to the plant.

Thank you in advance for your consideration of this issue and to deny Bluegrass Water this absurd rate increase.

Kindest Regards,



Michael and Brenda Reynolds  
8 years Property Owners in Kingswood Subdivision  
785 Kingswood Drive Taylorsville, KY 40071



Arthur & Brenda Nolan  
943 Ridge Rd.  
New Concord, KY.

42076

To Whom It May Concern:

Oct. 7, 2020

I am writing this in response to a letter received on a rate increase to our water bill. Our water company is: Bluegrass Water. We live in the Center Ridge service area, and they are proposing going from our present rate of \$22.79, to the proposed rate of \$105.84. That is a ridiculous and unreasonable increase!

Can anything be done to stop this increase (such a huge increase)? I hope you can look into this matter, because there are a lot of people who can't afford the extra \$83.05 in our service area, as well as people in other service areas. Enclosed are copies of the letter we received. I just feel our voice needs to be heard!

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OCT 13 2020

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COMMISSION

Thank You,

Arthur & Brenda  
Nolan

COPY



# BLUEGRASS WATER

Utility Operating Company

A CSWR Managed Utility

## Rate Comparison Table

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COPY



**BLUEGRASS WATER**

**Utility Operating Company**

A CSWR Managed Utility

September 30, 2020

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Josiah Cox

President

Bluegrass Water Utility Operating Company, Inc.